

Special Services

See Practice Nurse for;
New Patients Check-up
Women's Screening Clinic
Cervical Smear
Child Immunisation
Hypertension
Diabetes
Asthma Check-up

Arrange with Doctor for;
Contraception
Maternity Care
Minor Surgery

See Health Visitor for;
Child Development Assessment
Arrange with Reception for;
Diet Clinic (run by trained Dietician)
Medical Examinations (not covered by NHS)

Practice Team

The Doctor is assisted by the Practice Nurse, the Practice Manager, Receptionists and a Secretary, all of whom are willing to help and advise. In addition there are several attached staff who are mentioned in the leaflet.

Change of Address, Tel. no.

For the continued care of your health and in your own interest, please inform the Receptionist immediately of any change in your address and telephone number.

Patient Liaison

A liaison group has been set up consisting of patients, staff and the doctor. The group monitors the Practice and Patients Charter and develops ideas for improved care.

Comments and Suggestions

We are always seeking to improve our services and your ideas are often helpful. Suggestions and comments should be placed in the box provided in the waiting room.

Accident & Emergency

The nearest Casualty Department is at the Royal Berkshire Hospital, Craven Road, Reading. Tel: (0118) 3225111

Car Parking

Available on Russell Street for 2 hours.

Disabled Entrance

Access is via Baker Street. Please phone the surgery in advance.

Reading Walk-in-Centre

Situated on first floor of Broad Street Mall.

We accept patients from within a three mile radius of the surgery.

INFORMATION FOR PATIENTS

ABBAY MEDICAL CENTRE

41 RUSSELL STREET
READING, BERKS
RG1 7XD



FOR EMERGENCY & APPOINTMENTS
TEL: (01189) 573752
FAX: (01189) 560381
When surgery closed ring
NHS 111

This booklet is your guide to get the best out of the services this practice provides.

The Practice

Practice was established in 1920 on Bath Road, and moved to Russell Street, a listed Victorian Building, refurbished in 1985 as a purpose built Doctor's Surgery.

We are fully computerised to assist in the organisation of our work and to enable us to combine the latest developments with a high standard of personal care along traditional lines.

The Doctors

Dr A Oyegbata, MBBS, MRCGP, DFRS.
Graduated from University of Ilorin, Nigeria. Some foundation training was in Addenbrookes Hospital, Cambridge. Vocational training for general practitioner in Southampton.

Dr J Dixon, MB, BCHIR, MRCGP, DA.
Graduated from Cambridge University. Has special interest in obesity and the dietary causes of Diabetes

How to see the Doctor

There is an appointment system for both morning and evening surgeries, although spaces are reserved for an emergency consultation.

Urgent Appointments

We realise that you can not be ill by appointment, thus emergencies will always be seen on the same day. Please explain your urgent needs to the Receptionist.

Telephone consultations

It is possible to consult Doctor and practice Nurse at a pre arranged time.

Home Visits

Patients are encouraged whenever possible to attend the Surgery as all urgent cases will be seen on the same day. The facilities are better for examination and treatment and it is also a more efficient use of the Doctor's time.

If you require a home visit, please try to telephone, whenever possible, before 10am. The Doctor is available to speak to you personally at the end of the surgery and the Receptionist will advise accordingly.

When the surgery is closed

There is always a Doctor on Call outside Surgery hours in case of an emergency. If you need a Doctor urgently, please ring the emergency number (01189) 573752. The Doctor on duty will be in contact with you.

Tests / Results

It would be appreciated if patients requiring test results would telephone the surgery after 10:30am. We do not routinely inform you of normal results.

Prescriptions

If you are on regular medication and your Doctor feels your medication can be repeated without you being seen each time, you will be given a computerised prescription form. Either bring it to the Surgery or post it with a stamped addressed envelope. You can request repeat prescription by emailing 'abbey.medicalcentre@nhs.net'. Please allow two working days for the prescription to be processed. Receptionists can not accept telephone requests for repeat prescriptions because of the possibility of error.

Midwife

As soon as pregnancy is confirmed, the Doctor and Community Midwife will share your Ante / Post natal care.

Health Visitors

We have Health Visitors attached to the practice who are available to discuss a wide range of health problems, especially those relating to mothers and young children. Appointments can be made by contacting the Surgery.

Home Nursing

Patients who are confined to their home, or recently discharged from hospital and need nursing assistance, may arrange through the Doctor to see the Nurse. The Nurse Auxiliary can help patients with their personal hygiene, bathing of patients at home and by doing simple dressings etc. She may visit patients regularly if needed.

Practice Nurse

Our Practice Nurse sees the patients by appointments only. She is also available for telephone consultation. She will be pleased to help you with;

- Immunisation Advice
- Ear Syringing (check with Doctor first)
- Removal of Stitches
- Dressing of Wounds
- Cervical Smear
- Minor Health Problems
- Well Man / Woman Clinics
- And other referrals which your Doctor may arrange

In addition to above our Practice Nurse also provides Special Clinics as listed under Special Services.